

## **Fidelity House Refund Policy**

There will be NO REFUNDS unless Fidelity House cancels a program. In the event that participants must cancel, household credit requests must be submitted in written form. If approved, the percentage of credit may vary. If you cancel after the start of a program, no credits or refunds will be given. Please note that there is a \$10 administrative fee for all refunds unless Fidelity House cancels the program.